



On the Road Volunteer

The role of the “On the Road” Volunteer is to:

- Direct cyclists so that they stay on the route, especially at critical or confusing turns - **THIS IS THE PRIMARY JOB, making sure riders are not confused.**
- Provide cyclists an extra layer of support (on top of road markings, arrows, maps and GPS)
- Provide morale to help keep the cyclists motivated (esp. during inclement weather).

The “On the Road” Volunteer does NOT:

- Stand in the road – always keep yourself safe and stand on the sidewalk or grass
- Attempt to stop or direct traffic – we have police details where this is necessary, your job is to point in the right direction and cheer them on
- Hands-on assist in an emergency. Always call 911, and then the call center with details, rider bib number and name, if possible, when the situation is stable.

On the day of the Ride:

- When you arrive, call or text Volunteer Coordinator to confirm your arrival
- A Sweep Car with a “Rider Support Vehicle” sign (or Sweep Bike Marshall) is the cue that the last cyclist has passed
- Once you see the last cyclist pass through (cued by bike marshal or sweep car) please text Volunteer Coordinator
- If you are unsure if the last rider has passed, check the rider tracking app provided or call / text Volunteer Coordinator to help

All volunteers should report accidents and injuries to the Call Center. Volunteers can also dial the Call Center if they have exhausted all other resources and need to find out if their task is complete.

Additional Information:

Tee shirts, safety vests, cowbells, flags, maps, telephone lists will be available in the week before the Ride (at the Volunteer Rally or at the New Bedford office). Recommended Supplies:

- Charged cell phone
- Weather and temperature-appropriate clothing (layers are helpful!)
- Chair, cooler, food and whatever else you might need to keep yourself comfortable
- Map of location, if you are not sure where you are stationed

Once the last cyclist has passed you, your task is done. You are then welcome to join the finish line party in Woods Hole. **Please do not leave your shift early without notifying the Volunteer Coordinator in advance.**